

**** EMERGENCY – WATER SERVICE INTERRUPTION ON RIVERBEND DR ****

6:29pm, Tuesday December 2, 2025 – Email notifications:

Hi All,

We have a large water leak on River Bend Drive and our pumps cannot keep up [currently pumping 270 gallons per minute]. John Carnathan is going to try to reduce the flow so our pumps can keep up and nobody's water will have to be shut off. If that doesn't work, we will have to shut off sector nine on River Bend Drive [470, 476, 480, 482 486,490, and 494 River Bend Drive].

Sector 9 Affected Neighbors, Addresses:

470 Riverbend Dr
476 Riverbend Dr
480 Riverbend Dr
482 Riverbend Dr
486 Riverbend Dr
490 Riverbend Dr
494 Riverbend Dr

7:14pm, Tuesday December 2, 2025 – Email notifications:

 **Emergency Water Line Repair Notice: Riverbend Drive**

Dear Riverbend Drive Residents,

We are writing to inform you of an unexpected water line break that occurred tonight. A section of the **old pipe on Riverbend Drive** failed, right next to the repair completed earlier this summer. Thank you to the neighbors who quickly called this in.

Current Water Service Status (Tonight/Morning)

- We have reduced the water flow to Riverbend to a level that our pumps can maintain.
- **You should have water tonight and in the morning** to use before work.
-  **IMPORTANT:** If the leak worsens overnight, we will have to shut off the water immediately to prevent further damage. If you wake up tomorrow morning (Wednesday) and your water is off, this is what has happened.

Planned Repair & Water Shut-Off (Wednesday)

- We have initiated emergency utility locates. As soon as this is complete, our contractor is prepared to begin the repair **on Wednesday**.

- **To complete the fix, your water will have to be turned off temporarily.** This is a significant repair and could take **several hours**. We appreciate your patience.
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Traffic and Safety

- Please expect **several pieces of equipment and contractors** in the road around the work site.
- **Please drive slowly and with extreme caution** when passing the work area, and watch out for the crew members.

We apologize for this inconvenience. We are working as quickly as possible to restore full service.

Thank you

Board of Directors

Riverbend Riverbank Water Improvement District

12:59am, Wednesday December 3, 2025 – Email notifications:

Water Update: Leak and Planned Outage

The leak significantly worsened around **11:30 PM**. We were using water faster than the well pumps could replenish it, causing the tank to run dry.

Action Taken: I had to turn off your water supply to allow the storage tank to refill.

Plan:

- I will let the tank refill overnight.
- Water will be turned back on at approximately **6:00 AM** and will remain on until **9:00 AM**.
- **From 9:00 AM onward**, the water will be turned off again until the leak is fully repaired.

If you have questions or concerns please call 503.789.9467

Sorry for the inconvenience.

John Carnathan

President

Riverbend Riverbank Water Improvement District

4:33pm, Wednesday December 3, 2025 – Email notifications:

Upcoming Asphalt Repair on Riverbend

- **What:** Asphalt repair on Riverbend where the water leak occurred.
- **When:** Starting approximately **7:00 AM on Thursday, December 4, 2025**.
- **Impact:** Expect **workers and machines in the road**.

 **Recent Water Service Restoration and Advisory**

- **Water Restored:** Approximately **11:30 AM on Wednesday, December 3, 2025.**
- **Water Quality:** The line was flushed for about 30 minutes but the water is **still not as clear as desired.**
- **Filter/System Advisory:**
 - **Water Filters (House/Refrigerator):** They are likely **compromised** due to the event. The sender had to replace their own whole house and refrigerator filters.
 - **Water Softener/Iron Filter:** It is **suggested to run them through a recharge cycle.**
- **Repair Details:** A **6-foot section of cracked pipe was replaced.** The district is continuing to slowly replace the initial thin-walled pipe in the system.

We are very sorry for the inconvenience.

Riverbend Riverbank Water Improvement District Board of Directors



